

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant	: Renzo Colle <i>et al.</i>	Art Unit	: 3623
Serial No.	: 10/696,498	Confirmation No.	: 5722
Filed	: October 30, 2003	Examiner	: Kardos, Neil R.
Title	: SCHEDULING RESOURCES FOR PERFORMING A SERVICE		

**MAIL STOP AMENDMENT**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**REPLY**

This reply is responsive to the non-final office action mailed September 12, 2008.

Please amend the above-identified application as follows:

**Amendments to the Claims** begin on page 2 of this paper.

**Remarks** begin on page 8 of this paper.

**CERTIFICATE OF ELECTRONIC TRANSMISSION**

I hereby certify that this correspondence is being electronically transmitted to the Patent and Trademark Office on the date indicated below in accordance with 37 CFR 1.8(a)(1)(i)(C).

December 12, 2008  
Date of Transmission

  
Signature

Teri Barnett  
Typed or Printed Name of Person Signing Certificate